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NO. 301 P. 1

Atty Docket No. 017789-002010US

PTO FAX NO.: (703) 872-9306

ATTENTION: Examiner MAIS, MARK A.

Group Art Unit 2664

## OFFICIAL COMMUNICATION

### MAIL STOP RCE

#### CERTIFICATION OF FACSIMILE TRANSMISSION

I hereby certify that the following documents in re Application of Donggun Keung et al., Application No. 09/593,821, filed June 13, 2000 for COMPUTER NETWORK-BASED AUTO-ATTENDANT METHOD AND APPARATUS are being facsimile transmitted to the Patent and Trademark Office on the date shown below.

#### Documents Attached

1. Request For Continued Examination (RCE) Transmittal (1 p in duplicate);
2. Petition For Extension of Time (1 p in duplicate); and
3. Amendment (12 pp).

Number of pages being transmitted, including this page: 17

Dated: February 1, 2005

  
Diane Hawley

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PTO/SB/30 (09-04)

# Request for Continued Examination (RCE) Transmittal

Address to:  
Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

|                        |                 |
|------------------------|-----------------|
| Application Number     | 09/593,821      |
| Filing Date            | June 13, 2000   |
| First Named Inventor   | Keung, Donggun  |
| Art Unit               | 2664            |
| Examiner Name          | MAIS, MARK A.   |
| Attorney Docket Number | 017789-002010US |

This is a Request for Continued Examination (RCE) under 37 CFR 1.114 of the above-identified application. Request for Continued Examination (RCE) practice under 37 CFR 1.114 does not apply to any utility or plant application filed prior to June 8, 1995, or to any design application. See Instruction Sheet for RCEs (not to be submitted to the USPTO) on page 2.

1. **Submission required under 37 CFR 1.114** Note: If the RCE is proper, any previously filed unentered amendments and amendments enclosed with the RCE will be entered in the order in which they were filed unless applicant instructs otherwise. If applicant does not wish to have any previously filed unentered amendment(s) entered, applicant must request non-entry of such amendment(s).

- a. ☐ Previously submitted. If a final Office action is outstanding, any amendments filed after the final Office action may be considered as a submission even if this box is not checked.
- i. ☐ Consider the arguments in the Appeal Brief or Reply Brief previously filed on \_\_\_\_\_
- ii. ☐ Other \_\_\_\_\_
- b. ☐ Enclosed
- i. ☒ Amendment/Reply
- ii. ☐ Affidavit(s)/ Declaration(s)
- iii. ☐ Information Disclosure Statement (IDS)
- iv. ☐ Other \_\_\_\_\_

## 2. Miscellaneous


- a. ☐ Suspension of action on the above-identified application is requested under 37 CFR 1.103(c) for a period of \_\_\_\_\_ months. (Period of suspension shall not exceed 3 months; Fee under 37 CFR 1.17(i) required)
- b. ☐ Other \_\_\_\_\_

## 3. Fees

- The RCE fee under 37 CFR 1.17(e) is required by 37 CFR 1.114 when the RCE is filed.
- a. ☒ The Director is hereby authorized to charge the following fees, or credit any overpayments, to Deposit Account No. 20-1430. I have enclosed a duplicate copy of this sheet.
- i. ☒ RCE fee required under 37 CFR 1.17(e) (\$395)
- ii. ☒ Extension of time fee (37 CFR 1.136 and 1.17) (\$510)
- iii. ☐ Other \_\_\_\_\_
- b. ☐ Check in the amount of \$ \_\_\_\_\_ enclosed
- c. ☐ Payment by credit card (Form PTO-2038 enclosed)

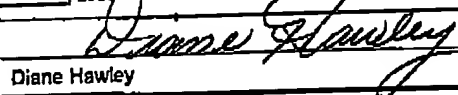
**WARNING:** Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization of PTO-2038.

## SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED

|                    |   |                  |         |
|--------------------|---|------------------|---------|
| Signature          |  | Date             | 1/31/05 |
| Name (Print /Type) | Stephen Y. Pang   | Registration No. | 38,575  |

## CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office, Fax No. (703) 872-8306 on Feb. 1, 2005

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| Name (Print /Type) | Diane Hawley  |      |              |

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